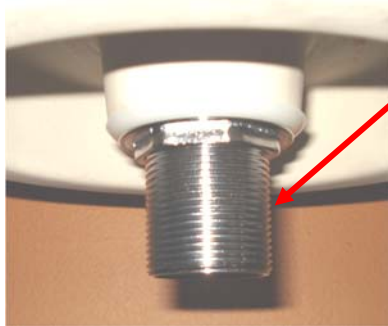


COMMON INSTALLATION ISSUES WITH CERAMIC BASINS

LEAKING UNDER BASIN

Leaking from overflow wastes occur if the waste is not sealed correctly.

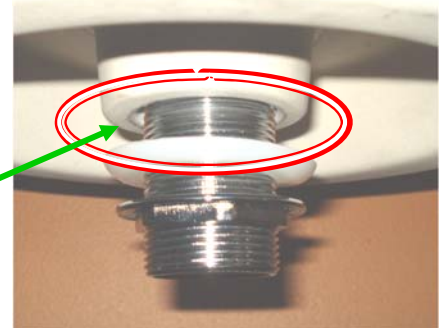
The design of all overflow wastes allows water to come into contact with the outer thread of the waste, so it is critical that the waste is sealed to prevent water egress down the thread.



Leaking from overflow wastes occur down the thread if not sealed correctly.

(If the outer thread is wet, then the overflow waste is not sealed correctly.)

Use of plumbers putty (or silicone) around the thread prior to fitment of the rubber seal and nut will prevent water egress.



BASIN NOT HOLDING WATER

The most common cause of a new basin/waste not holding water is leakage between the waste and the basin.

Even in a basin with overflow, the top of the waste must be sealed (silicone or plumbers putty) to ensure water does not leak out of the basin and into the overflow channel below.



Leaking between the basin and the waste.



Use plumbers putty or silicone to seal the top of the basin waste hole and then fit plug/waste

SBC-620 CERAMIC TROUGH NOT HOLDING WATER

This is caused by water escaping between the waste and the basin.

The rim of the waste in contact with the basin must be sealed using silicone to ensure water does not leak out between the waste and the sink seal.



Leaking between the basin and the waste.



Use plumbers putty or silicone to seal the top of the basin waste hole

NOTE: Some wastes may be supplied with sealing foam, you must remove the foam seal and only use silicone to seal between the basin and waste.

POP-UP WASTE STICKING

Pop up wastes use a brass plunger which contains a small amount of grease to keep them operating smoothly.

Over the normal course of operation, detergents may wash out some of the grease and cause the plunger to operate less smoothly.

Use of bleaches and acid/bleach based cleaners (eg Domestos) will strip the grease and may cause the plunger to operate less smoothly or seize. Do not use harsh chemical cleaners in the ceramic basin as these may also react with the waste and discolour or pit the finish.

You can replace the plunger or apply a small amount of silicone grease to the plunger.

WASTE PLUNGER REMOVAL/FITTING INSTRUCTIONS



Unscrew the chrome dome from the plunger.



Using a pair of pliers, grip the flat end of the plunger and unscrew the plunger from the waste body.

BE CAREFUL TO NOT GRIP THE THREAD



Refit the new plunger and dome and screw into the waste body.

Test for correct operation.